Plan Guide 2027

NORTH-FL-PPO-PLAN
Aetna Medicare Signature Extra (PPO) H5521-434

This is an at-a-glance view of plan costs and coverage to help you explore your options. It is not a complete list. For full details, refer to the *Summary of Benefits* or view the plan's *Evidence of Coverage* (EOC) at AetnaMedicare.com or call us to request a copy.

What you'll find inside

- Service areas
- In-network benefits for selected services
- In-network costs for selected services
- Additional benefits
- Prescription drugs

When joining a plan

Review the following pages for in-network costs for some of our Medicare benefits.

Your questions are important to us

1-844-509-6254 (**TTY**: 711)
October 1–March 31: 8 AM to 8 PM, 7 days a week
April 1–September 30: 8 AM to 8 PM, Monday–Friday
Your call may be answered by a licensed agent.

Service area

Plan name	Contract PBP	Plan service area
Aetna Medicare Signature Extra (PPO)	H5521-434	**Florida**: Clay, Duval, Flagler, Nassau, St. Johns, Volusia

Medical and hospital benefits

Benefits listed are for services received in-network and per visit unless otherwise stated.

Benefits	H5521-434 Aetna Medicare Signature Extra (PPO)
Monthly plan premium	$0
Plan deductible	$0
Annual maximum out-of-pocket amount (does not include premium or prescription drug costs)	$7,150 for in-network services. $10,750 for in- and out-of-network services combined.
Hospital coverage	
Inpatient hospital care	$450 per day, days 1-6; $0 per day, days 7-90; $0 for additional days. Our plan covers unlimited hospital days.

Benefits	H5521-434 Aetna Medicare Signature Extra (PPO)
Outpatient hospital	$450 copay
Ambulatory surgery center (ASC)	$365 copay
Skilled nursing facility	$0 per day, days 1-20; $221 per day, days 21-100 Our plan covers up to 100 days per benefit period.
Provider services	
Annual routine physical	$0 copay for an annual routine physical exam.
Primary care provider (PCP)	$0 copay In-network PCP selection is required.
PCP referrals	This plan doesn't require a referral to see a specialist.
Specialist	$65 copay
Emergency and urgent care	
Emergency care	$130 copay
Urgently needed services	$50 copay
Worldwide coverage (i.e., outside of the United States)	$130 copay for emergency and urgent services worldwide. $250,000 maximum coverage.
Diagnostic testing	
X-rays and diagnostic radiology (e.g., CT scan, MRI)	X-rays: $0 - $30 copay Lower cost sharing is for services performed at a non-hospital facility. Diagnostic radiology: $0 - $250 copay Lower cost sharing is for services performed at a non-hospital facility.
Lab services	$0 - $50 copay Lower cost sharing is for services performed at a non-hospital facility. $0 copay for certain lab services
Dental, vision and hearing (non-Medicare covered)	
Dental services	$0 - 50% cost share. Our plan pays for preventive dental services and $1,750 every year for comprehensive dental services. Aetna Dental PPO Network
Routine eye exam	$0 copay with an iCare provider (one exam every year)
Contacts and eyeglasses	Our plan pays $100 every year for prescription eyewear. iCare Network

Benefits	H5521-434 Aetna Medicare Signature Extra (PPO)
Routine hearing exam	$0 copay (one exam every year) Appointments should be scheduled through NationsHearing®.
Hearing aids	Every year, you have a $0 - $1,700 copay. (Copay may vary based on technology; see *Summary of Benefits* for more details.) Hearing aids should be purchased through NationsHearing®.
Therapy	
Physical and speech therapy	$35 copay
Occupational therapy	$35 copay
Outpatient mental health therapy (individual)	$30 copay
Ambulance	
Ground ambulance (one-way trip)	$325 copay
Air ambulance (one-way trip)	20% coinsurance
Equipment	
Durable medical equipment	20% coinsurance

Additional benefits

Benefits	H5521-434 Aetna Medicare Signature Extra (PPO)
24-Hour Nurse Line	$0 copay Speak with a registered nurse 24 hours a day, 7 days a week to discuss medical issues or wellness topics.§
Fitness	Physical fitness program: Basic SilverSneakers® membership. Our plan will reimburse you $90 each quarter for qualified fitness expenses.
Visitor/travel benefit	Allows you to receive care at in-network cost shares from our participating multi-state provider network for up to 12 months when outside the service area.

Prescription drugs

Benefits	H5521-434 Aetna Medicare Signature Extra (PPO)
Rx formulary	B2
Rx deductible	$700 Does not apply to Tier 1, Tier 2 drugs.

Benefits	H5521-434 Aetna Medicare Signature Extra (PPO)
Out-of-pocket threshold	$2,400
Catastrophic coverage for generic and brand name drugs	$0

Tier drug coverage

Benefits	H5521-434 Aetna Medicare Signature Extra (PPO)	
Supply in days	30	100
Tier 1		
Retail Preferred	$0	$0
Retail Standard	$5	$15
Mail-order Preferred	$0	$0
Mail-order Standard	$5	$15
Tier 2		
Retail Preferred	$0	$0
Retail Standard	$12	$36
Mail-order Preferred	$0	$0
Mail-order Standard	$12	$36
Tier 3		
Retail Preferred	17%	17%
Retail Standard	17%	17%
Mail-order Preferred	17%	17%
Mail-order Standard	17%	17%
Tier 4		
Retail Preferred	29%	29%
Retail Standard	29%	29%
Mail-order Preferred	29%	29%
Mail-order Standard	29%	29%
Tier 5		
Retail Preferred	25%	N/A
Retail Standard	25%	N/A

§ While only your doctor can diagnose, prescribe or give medical advice, the [care management nurses/24-Hour Nurse Line] can provide information on a variety of health topics.

Disclaimers
Aetna Medicare is a HMO, PPO plan with a Medicare contract. Our DSNPs also have contracts with State Medicaid programs. Enrollment in our plans depends on contract renewal.

The formulary and/or pharmacy network may change at any time. You will receive notice when necessary.

Aetna is part of the CVS Health® family of companies.

The Aetna Medicare pharmacy network includes limited lower cost, preferred pharmacies in Rural Nebraska, Rural North Dakota, Suburban West Virginia, Urban Kansas, and Urban Missouri. The lower costs advertised in our plan materials for these pharmacies may not be available at the pharmacy you use. For up-to-date information about our network pharmacies, including whether there are any lower-cost preferred pharmacies in your area, members please call the number on your ID card, non-members please call **1-844-509-6254** (**TTY: 711**) or consult the online *Pharmacy Directory* at **AetnaMedicare.com/findpharmacy**.

To send a complaint to Aetna, call the Plan or the number on your member ID card. To send a complaint to Medicare, call 1-800-MEDICARE (**1-800-633-4227**) (TTY users should call **1-877-486-2048**), 24 hours a day, 7 days a week. If your complaint involves a broker or agent, be sure to include the name of the person when filing your grievance.

See *Evidence of Coverage* for a complete description of plan benefits, exclusions, limitations and conditions of coverage. Plan features and availability may vary by service area.

Other [pharmacies/physicians/providers] are available in our network.

Out-of-network/non-contracted providers are under no obligation to treat plan members, except in emergency situations. Please call our customer service number or see your *Evidence of Coverage* for more information, including the cost-sharing that applies to out-of-network services.

Participating health care providers are independent contractors and are neither agents nor employees of Aetna. The availability of any particular provider cannot be guaranteed, and provider network composition is subject to change.

ATTENTION: If you speak Spanish, language assistance services, free of charge, are available to you. Call **1-833-570-6670** (**TTY: 711**).

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al **1-833-570-6670** (**TTY: 711**).**Required disclaimer**
If a TPMO does not sell for all MA organizations in the service area the disclaimer consists of the statement:

We do not offer every plan available in your area. Currently we represent [insert number of organizations] organizations which offer [insert number of plans] products in your area. Please contact **Medicare.gov**, 1-800-MEDICARE (**1-800-633-4227**), to get information on all of your options.

If the TPMO sells for all MA organizations in the service area the disclaimer consists of the statement:
Currently we represent [insert number of organizations] organizations which offer [insert number of plans] products in your area. You can always contact **Medicare.gov**, 1-800-MEDICARE (**1-800-633-4227**), for help with plan choices.

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