

Plan Guide 2027



NORTH-HMO-PLAN
Aetna Medicare Select (HMO) H1609-021

This is an at-a-glance view of plan costs and coverage to help you explore your options. It is not a complete list. For full details, refer to the *Summary of Benefits* or view the plan’s *Evidence of Coverage* (EOC) at [AetnaMedicare.com](https://www.aetna.com) or call us to request a copy.

What you'll find inside

- Service areas
- In-network benefits for selected services
- In-network costs for selected services
- Additional benefits
- Prescription drugs

When joining a plan

Review the following pages for in-network costs for some of our Medicare benefits.

Your questions are important to us

1-844-509-6254 (TTY: **711**)
October 1–March 31: 8 AM to 8 PM, 7 days a week
April 1–September 30: 8 AM to 8 PM, Monday–Friday
Your call may be answered by a licensed agent.

Service area

Plan name	Contract PBP	Plan service area
Aetna Medicare Select (HMO)	H1609-021	Florida: Clay, Duval, Marion, Nassau, St. Johns, St. Lucie

Medical and hospital benefits

Benefits listed are for services received in-network and per visit unless otherwise stated.

Benefits	H1609-021 Aetna Medicare Select (HMO)
Monthly plan premium	\$0
Plan deductible	\$0
Annual maximum out-of-pocket amount (does not include premium or prescription drug costs)	\$3,900
Hospital coverage	
Inpatient hospital care	\$200 per day, days 1-6; \$0 per day, days 7-90; \$0 for additional days. Our plan covers unlimited hospital days.

Not for distribution prior to 10/01

Benefits	H1609-021 Aetna Medicare Select (HMO)
Outpatient hospital	\$200 copay
Ambulatory surgery center (ASC)	\$150 copay
Skilled nursing facility	\$0 per day, days 1-20; \$221 per day, days 21-100 Our plan covers up to 100 days per benefit period.
Provider services	
Annual routine physical	\$0 copay for an annual routine physical exam.
Primary care provider (PCP)	\$0 copay In-network PCP selection is required.
PCP referrals	Yes
Specialist	\$20 copay
Emergency and urgent care	
Emergency care	\$150 copay
Urgently needed services	\$15 copay
Worldwide coverage (i.e., outside of the United States)	\$150 copay for emergency and urgent services worldwide. \$250,000 maximum coverage.
Diagnostic testing	
X-rays and diagnostic radiology (e.g., CT scan, MRI)	X-rays: \$0 - \$50 copay Lower cost sharing is for services performed at a non-hospital facility. Diagnostic radiology: \$0 - \$200 copay Lower cost sharing is for services performed at a non-hospital facility.
Lab services	\$0 copay
Dental, vision and hearing (non-Medicare covered)	
Dental services	Our plan pays \$2,000 every year for preventive and comprehensive services combined. You must use the Liberty Dental network.
Routine eye exam	\$0 copay with an iCare provider (one exam every year)
Contacts and eyeglasses	Our plan pays \$300 every year for prescription eyewear. You must use the iCare network.
Routine hearing exam	\$0 copay (one exam every year) Appointments must be scheduled through NationsHearing®.

Benefits	H1609-021 Aetna Medicare Select (HMO)
Hearing aids	Our plan pays \$1,000 per ear every year for hearing aids. Hearing aids must be purchased through NationsHearing®.
Therapy	
Physical and speech therapy	\$20 copay
Occupational therapy	\$20 copay
Outpatient mental health therapy (individual)	\$20 copay
Ambulance	
Ground ambulance (one-way trip)	\$250 copay
Air ambulance (one-way trip)	20% coinsurance
Equipment	
Durable medical equipment	20% coinsurance

Additional benefits

Benefits	H1609-021 Aetna Medicare Select (HMO)
24-Hour Nurse Line	\$0 copay Speak with a registered nurse 24 hours a day, 7 days a week to discuss medical issues or wellness topics.§
Aetna® Medicare Extra Benefits Card	CVS Over-the-counter (OTC) Wallet \$50 benefit amount (allowance) quarterly on the Aetna Medicare Extra Benefits Card to help pay for certain OTC health and wellness products.
Fitness	Physical fitness program: Basic SilverSneakers® membership.
Foot care (additional)	\$20 copay (up to twelve visits every year)
Meals	Up to 14 home-delivered meals over a 7-day period after being discharged from an Inpatient Acute Hospital, Inpatient Psychiatric Hospital or Skilled Nursing Facility.
Over-the-counter (OTC) items	See Aetna Medicare Extra Benefits Card for the CVS OTC Wallet.

Special supplemental benefits

Benefits	H1609-021 Aetna Medicare Select (HMO)
Recovery at Home Program	Members may be eligible

Prescription drugs

Benefits	H1609-021 Aetna Medicare Select (HMO)
Rx formulary	B2
Rx deductible	\$200
	Does not apply to Tier 1, Tier 2 drugs.
Out-of-pocket threshold	\$2,400
Catastrophic coverage for generic and brand name drugs	\$0

Tier drug coverage

Benefits	H1609-021 Aetna Medicare Select (HMO)	
Supply in days	30	100
Tier 1		
Retail Preferred	\$0	\$0
Retail Standard	\$5	\$15
Mail-order Preferred	\$0	\$0
Mail-order Standard	\$5	\$15
Tier 2		
Retail Preferred	\$0	\$0
Retail Standard	\$12	\$36
Mail-order Preferred	\$0	\$0
Mail-order Standard	\$12	\$36
Tier 3		
Retail Preferred	18%	18%
Retail Standard	18%	18%
Mail-order Preferred	18%	18%
Mail-order Standard	18%	18%
Tier 4		
Retail Preferred	30%	30%
Retail Standard	30%	30%
Mail-order Preferred	30%	30%
Mail-order Standard	30%	30%
Tier 5		
Retail Preferred	31%	N/A
Retail Standard	31%	N/A

§ While only your doctor can diagnose, prescribe or give medical advice, the [care management nurses/24-Hour Nurse Line] can provide information on a variety of health topics.

Disclaimers

Aetna Medicare is a HMO, PPO plan with a Medicare contract. Our DSNPs also have contracts with State Medicaid programs. Enrollment in our plans depends on contract renewal.

The formulary and/or pharmacy network may change at any time. You will receive notice when necessary.

Aetna is part of the CVS Health® family of companies.

All logos, trademarks, and brand names associated with Liberty Dental Plan are exclusive property of Liberty Dental Plan Corporation and may not be used by any third party without prior written consent.

The Aetna Medicare pharmacy network includes limited lower cost, preferred pharmacies in Rural Nebraska, Rural North Dakota, Suburban West Virginia, Urban Kansas, and Urban Missouri. The lower costs advertised in our plan materials for these pharmacies may not be available at the pharmacy you use. For up-to-date information about our network pharmacies, including whether there are any lower-cost preferred pharmacies in your area, members please call the number on your ID card, non-members please call [1-844-509-6254](tel:1-844-509-6254) (TTY: [711](tel:1-844-509-6254)) or consult the online *Pharmacy Directory* at [AetnaMedicare.com/findpharmacy](https://www.aetna.com/medicare/findpharmacy).

To send a complaint to Aetna, call the Plan or the number on your member ID card. To send a complaint to Medicare, call 1-800-MEDICARE ([1-800-633-4227](tel:1-800-633-4227)) (TTY users should call [1-877-486-2048](tel:1-877-486-2048)), 24 hours a day, 7 days a week. If your complaint involves a broker or agent, be sure to include the name of the person when filing your grievance.

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See *Evidence of Coverage* for a complete description of plan benefits, exclusions, limitations and conditions of coverage. Plan features and

availability may vary by service area.

Other [pharmacies/physicians/providers] are available in our network.

Participating health care providers are independent contractors and are neither agents nor employees of Aetna. The availability of any particular provider cannot be guaranteed, and provider network composition is subject to change.

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ATTENTION: If you speak Spanish, language assistance services, free of charge, are available to you. Call [1-833-570-6670](tel:1-833-570-6670) (TTY: [711](tel:1-833-570-6670)).

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al [1-833-570-6670](tel:1-833-570-6670) (TTY: [711](tel:1-833-570-6670)).**Required disclaimer**

If a TPMO does not sell for all MA organizations in the service area the disclaimer consists of the statement:

We do not offer every plan available in your area. Currently we represent [insert number of organizations] organizations which offer [insert number of plans] products in your area. Please contact [Medicare.gov](https://www.medicare.gov), 1-800-MEDICARE ([1-800-633-4227](tel:1-800-633-4227)), to get information on all of your options.

If the TPMO sells for all MA organizations in the service area the disclaimer consists of the statement:

Currently we represent [insert number of organizations] organizations which offer [insert number of plans] products in your area. You can always contact [Medicare.gov](https://www.medicare.gov), 1-800-MEDICARE ([1-800-633-4227](tel:1-800-633-4227)), for help with plan choices.

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